

Tube Watch™

Reduce disruptions. Enhance care.

Prevent failures to avoid disrupted patient care

Tube Watch is GE HealthCare's predictive solution that is designed to remotely monitor and predict tube component failure before any disruption occurs. It delivers peace of mind by converting potential unplanned downtime to planned events helping to avoid patient and staff disruptions and associated revenue loss. Tube Watch allows proactive part delivery and service scheduling to get the mammography system restored. If a tube fails unexpectedly, we guarantee you the full credit of your annual Tube Watch premium.¹



What is the cost of an unexpected failure?

>28

Average lost of examinations due to an unexpected X-ray tube failure ²

\$7,000

Estimated impact of an unexpected tube failure ^{2,3}

>5%

Increased cost from staff overtime ²

How it works

Monitor remotely for tube health indicators or performance trends

Restore the scanner to working order



Predict a potential tube failure before it occurs with predictive algorithms

Repair systems remotely or at a more convenient time

Desired outcomes

Strengthen financial performance

- Optimize capital investment
- Maintain exam revenue
- Optimize labor costs

Improve operational efficiency

- Minimize workflow disruptions
- Decrease staff stress
- Reduce mistakes due to overtime fatigue

Help enhance patient care

- Less exam rescheduling
- Less patient stress
- On time diagnosis

Why GE HealthCare?



Proactive

Gain predictive insights to tube health



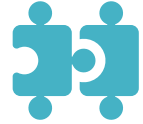
Efficient

Drive to achieve zero unplanned downtime



Responsive

Service expertise and blended service model (remote & on-site)



Collaborative

Risk sharing partnership

1 Guarantee is subject to the terms in your Statement of Service Deliverables

2 Based on the avg # of procedures collected on >900 systems across USCAN through iCenter utilization

3 Revenue loss (direct and indirect) is calculated based on 2 days downtime with avg activity of 28 exams loss of reimbursement rates and includes staff and admin cost.

4 Cost overtime is calculated on the average overtime hours to recover 70% of the exams within 10 days after system went down, vs standard staff cost within the same period

Contact your local GE HealthCare Service representative for more information, or visit www.gehealthcare.com/services