



GE HealthCare

# Connect with confidence

Constant monitoring. Continued support.

Being part of a strong network keeps healthcare providers — and their technology — efficient and resilient.

GE HealthCare's InSite™ is a powerful high-speed internet connection based service network that helps maximize uptime for your healthcare equipment. Sophisticated digital tools constantly monitor your system, helping guard your hospital against equipment downtime and revenue loss by quickly connecting you to a GE HealthCare expert.

#### InSite proactively helps you maintain your equipment by:

- Monitoring key equipment parameters
- Sending alerts to schedule repairs before your workflow is impacted
- Updating software to maintain application health

#### InSite can help:



Provide remote access to system configuration and diagnostic tools



Enable remote system diagnosis, calibration, and repair



Increase asset utilization and staff productivity



# Proactive repairs. Increased efficiencies.

Connectivity with InSite means GE HealthCare can proactively monitor your critical medical equipment, identify potential problems, and fix them before any workflow disruptions occur.

## InSite capabilities

### Optimize uptime with 24/7 monitoring

Remote connection to your healthcare equipment enables continuous monitoring using digital tools from updating software to recalibrating the equipment to catching intermittent faults.

### Proactively detect potential repair needs with OnWatch

Detect problems at the outset — such as coil failures, tube faults, chiller issues, or environmental conditions. Service engineers perform any necessary on-site repairs, arriving equipped with the right parts and in-depth knowledge of the problems to solve them quickly.

### Optimize productivity with Tube Watch

Remotely monitor tubes 24/7 and help predict impending tube failures before any disruption occurs to your CT systems. This service allows proactive part delivery and service scheduling to help maximize uptime by getting the scanner restored quickly.

### Get education and real-time applications support

TiP™ Virtual Assist enables real-time applications support and training in partnership with remote console observation and shared system control by GE HealthCare trainers.

### Minimize environmental impact

Optimizing equipment for sustainability, reducing carbon footprint, and enhancing patient care. With GE HealthCare's focus on equipment optimization and connectivity, you can maximize operational efficiency while minimizing environmental impact. By seamlessly and securely connecting your medical equipment to our experts, we unlock a world of opportunities for your organization, ensuring readiness, efficiency, and ultimately, superior patient care — all while prioritizing sustainability.

## Private and secure

With InSite, the privacy and security of your practice and your patients is controlled using industry-proven methods including:

- Virtual Private Network (VPN) & IP security protocols (IPsec) encryption — or SSL encryption
- Monitored and logged Remote Service activity
- Secure connection through logically separated environments
- Minimum necessary data principles applied to patient information during data-retrieval process
- Access given only to authorized, trained GE HealthCare professionals and approved GE HealthCare partners in compliance with data policies and procedures

## Access GE HealthCare experts directly with iLinq™

One touch of the imaging workstation's iLinq button allows your staff to request service or support and communicate live with GE HealthCare experts.

## Enable decision-making with data and analytics

iCenter is a secure online portal that provides access to maintenance and utilization analytics to help manage your assets.

## Sustain image quality

Remotely detect issues that can impact image quality. Provide remote applications support and training to help maintain image quality before it impacts clinical outcomes.