

Continuity™ Support Plus

Proactive updates to keep your devices current and secure



Continuity Support Plus protects your investment in your GE HealthCare ultrasound equipment by providing software updates, operating system (OS) patches, and OS obsolescence protection; verified by our engineering teams and installed on-site by our field engineers. This offering helps to maintain system cybersecurity, and to ensure your system will remain reliable and technologically up-to-date; optimizing the lifecycle while easing the financial and scheduling burdens associated with keeping your system current.

Fast fact:

\$11m

the average cost of a healthcare cyber attack¹



Keep your operating system up-to-date and secure.



OS obsolescence protection keeps your system on a supported OS.



OS patches help to protect against cyber attacks.



Application software updates help to optimize your system's performance.

Software updates and OS obsolescence protection that support a secure system

Today's ultrasound systems are built with both cutting edge software and hardware, but the rapid pace of innovation means even the newest software and operating systems can quickly become outdated as vulnerabilities are uncovered and improvements are made to the code. Purchasing, installing, and managing OS patches and software updates can be a time consuming and costly process, but critical to keep your devices secure, reliable, and up-to-date.

Long after a device is initially released, our engineers remain hard at work verifying OS patches and software updates to ensure they meet our rigid standards. Periodically a GE HealthCare field engineer will install the latest software updates which include OS patches as well as application software updates. This streamlined update process helps ensure your equipment stays ahead of evolving cyber threats and maintains the protection and performance needed to provide exceptional patient care.

In 2020, 70% of existing medical devices were running on an unsupported OS leaving them vulnerable to cyberattacks². Continuity Support Plus also protects against future OS obsolescence by providing for an OS upgrade, including enabling hardware if required, should the OS OEM declare the end of life/support during the term.

Continuity Support Plus helps you keep your ultrasound equipment up-to-date and protected throughout their entire lifecycle with a streamlined process and at a predictable cost. These proactive updates ensure your equipment stays technologically up-to-date, allowing you to keep your focus on patient care.

1. "Average cost of healthcare data breach reaches \$11M, report finds." <https://www.healthcarediver.com/news/average-cost-healthcare-data-breach-11-million/688859/>

2. "Putting Healthcare Security Under the Microscope," Forescout Technologies, 2019.

For more information on Continuity Support Plus for GE HealthCare ultrasound, please contact your local GE HealthCare representative.