

# OnWatch™ Predict

## Plan and prevent with 24/7 Remote Monitoring and Predictive Analytics

Unplanned downtime is more than a simple inconvenience. Patient care, staff satisfaction, financial performance, and your organization's reputation are all at risk.



### OnWatch Predict takes care to the next level

GE HealthCare created **OnWatch** and **OnWatch Predict** to help you make unplanned downtime a thing of the past.

By digitally tracking key system metrics between scheduled preventative maintenance checks, OnWatch enables preemptive service before an issue turns into a bigger problem. OnWatch Predict further leverages the OnWatch remote monitoring capability, adding AI-based analytics to:

- Better predict and prevent downtime
- Reduce systems in limited use
- Expedite troubleshooting and repairs
- Provide greater lead time to plan for required maintenance

### Reduce disruptions. Enhance care.

What if you could see a system failure coming from far away? You could...

**Maximize**  
on-time exams  
and diagnoses.

**Minimize**  
workflow  
disruptions.

**Optimize**  
investments and exam  
revenue.

That's how OnWatch Predict empowers greater confidence for your patients and your team.

up to  
**40%**

Reduce unplanned down-time<sup>1</sup>

up to  
**35%**

Reduce customer-initiated service requests<sup>1</sup>



+4.5 days per year of increased uptime<sup>1</sup>



Maintain image quality

### Discover the power of OnWatch Predict for your team

Contact your GE HealthCare representative today to learn more about how OnWatch Predict can help you.

# Predictive Services continuum and the value of OnWatch Predict

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NOW

	Break & Fix	Remote Support	OnWatch	OnWatch Predict
General benefits	<ul style="list-style-type: none"> <li>Customer service request initiated</li> <li>Onsite diagnosis</li> <li>Onsite parts needed diagnostic</li> <li>Onsite repair</li> </ul>	<ul style="list-style-type: none"> <li>Customer service request initiated</li> <li>Onsite diagnosis</li> <li>Limited remote parts diagnosis</li> <li>Limited remote repair</li> <li>Onsite repair</li> </ul>	<ul style="list-style-type: none"> <li>System identifies failures and proactively initiates service requests</li> <li>GE HealthCare uses OnWatch data to dispatch Field Engineers with the correct parts in-hand</li> <li>Remote repair capabilities informed by OnWatch minimize the time it takes to identify and implement a resolution</li> </ul>	<ul style="list-style-type: none"> <li>Artificial intelligence analyzes a Digital Twin of the specific system to predict failures and initiate service requests</li> <li>GE HealthCare orders the parts predicted to fail and coordinates a correction around your schedule</li> <li>On-Site repairs are planned before the failure occurs to minimize or even eliminate disruption</li> </ul>
Uptime				
Unplanned downtime reduction				
First call resolution				
Planned events				

<sup>1</sup> GE HealthCare calculations based on 1500+ systems across multiple regions in 2020.