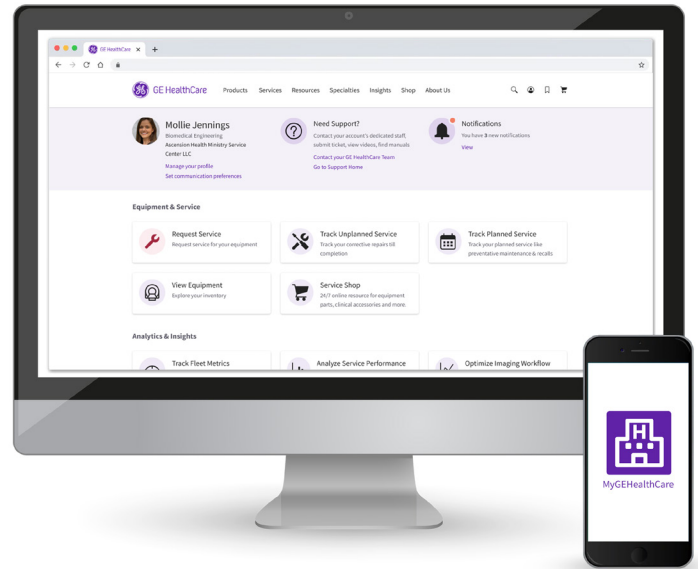# GE HealthCare

MyGEHealthCare

Manage your service and support in one place — anytime, anywhere

NEW!
- Streamlined account dashboard
- Fleet Metrics now enabled for MyEquipment users
- Ability to create custom metric tiles in seconds

How is your healthcare equipment fleet doing? What's the status of assets being serviced? Is your team trained in the best use of your equipment? Are you prepared for the latest cybersecurity threats?

You face many important questions in managing your healthcare equipment.

Now you can get the answers you need, all in one place, with MyGEHealthCare. It's the hassle-free way to manage your digital relationship with GE HealthCare — anytime, anywhere. Whether you're at your desk or on the go, MyGEHealthCare brings you comprehensive support and total equipment visibility.

It's all available with a single login and one seamless experience:

- Access equipment utilization and performance analytics to guide workflow and equipment purchase decisions
- Create and track service requests via real-time push notifications for every step in the service process
- View equipment and parts ordered
- Get access to educational and training tools such as technical training, manuals etc.
- Safeguard your fleet with the latest cybersecurity updates
- Connect with your GE HealthCare team through one central point of contact

Connect with ease

Only one registration needed

Quickly access My GE HealthCare Team contacts within the system

Operational efficiency

Achieve comprehensive service model optimization

Optimize assets and enable compliance

Increase staff productivity and optimize patient flow

Provide visibility on activities and performance across different sites

Financial performance

Help maintain revenue streams and avoid unexpected costs

Help improve capital and coordinate purchase planning

Everything you need, in one place

MyGEHealthCare, where you can get all your questions answered at a glance. It's easy to personalize your view and set all your preferences to deliver the right information for your operation.

Beyond your dashboard, you can tap into essential insights including:*

Equipment and Service

Access information about equipment status, request service, track service requests from creation to completion, run reports in utilization and exam performance.
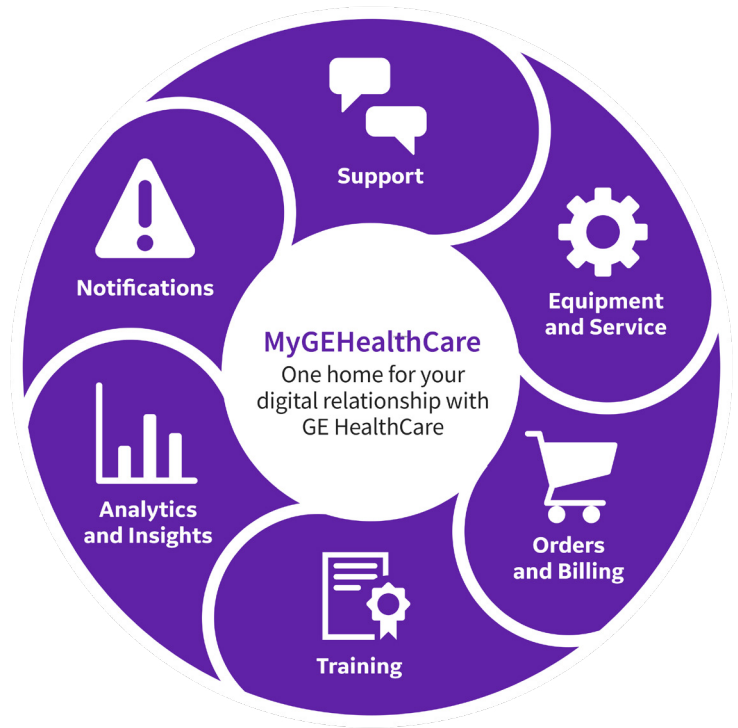
Orders and Billing

Request or review current and past GE HealthCare equipment, parts, and service purchases.

Training

Access GE HealthCare training resources — from the Healthcare Learning System, Digital Expert, clinical and technical training, manuals, and cleaning information.

Analytics and Insights

Access the Product Security Portal for critical cybersecurity updates and advisories that impact your equipment. View and change the details of your account, including user access and registered equipment.

MyGEHealthCare
One home for your digital relationship with GE HealthCare

- Support
- Equipment and Service
- Orders and Billing
- Training
- Analytics and Insights
- Notifications

Notifications

Customize your preferences, review the latest updates, and see alerts related to your equipment.

Support

Need help? Connect with all the support you need, when you need it, with just a click or two.

A unified experience with seamless, real-time data across all of your devices.

The desktop experience of MyGEHealthCare, brings you comprehensive, full life-cycle support of any device in a unified support experience, now delivered through personalized dashboards and reports.

Get the MyGEHealthCare mobile app for simple and fast self-service. Available for iOS and Android™, the app lets you create service requests and track service through completion, get real-time push notifications for every step in the service process and connect with your GE HealthCare Team through one central point of contact.

Download on the App Store

ANDROID APP ON Google play

MyGEHealthCare Desktop

- Visual summary of your install base and inventory
- Personalize dashboards
- Create and track service requests, utilization and analytics reports
- Connect with GE HealthCare Team

MyGEHealthCare App

- Simple and fast self-service
- Request, track, and get real-time service updates
- Filter by modality and facility for your install base
- Connect with GE HealthCare Team