

Prescribed Viewing

Purpose/Goal:

To facilitate the prescribed viewing and documentation of The Patient Channel's (TPC) programs in support of your facility's regulatory compliance and care management initiatives.

How to implement on site

1. Review Programming. A list of programs, with transcripts, is available on thepatientchannel.com.
2. Integrate the TV Programming Schedule into your existing admittance, patient education and patient discharge processes by utilizing the preprinted schedules provided to you or by printing the schedule from thepatientchannel.com.
 - a. Include schedule By Category, Day at a Glance, Week at a Glance or Parenting Programming in hospital pre-admission or admission materials.
3. Host in-service training for nursing and patient discharge planning staff. Describe and demonstrate your process for documenting patient interaction and explain the use of the TV program schedule as a tool:
 - b. Circle viewing times of relevant programs.
 - c. Highlight the "Questions for your health care provider" area.
 - d. Reiterate need to follow-up with patients after viewing.
4. Distribute copies of the schedule to the nurse managers/nursing stations of each unit.
5. Create a process for educating new employees as needed, or integrate into new employee orientation process and nursing in-service events.
6. Invite continuous feedback from caregivers to improve programming and scheduling with The Patient Channel.

How health care providers utilize the tools:

1. Consult with patients or family members regarding available programming, using the schedule.
 - a. Review programs in appropriate disease or condition, or health and wellness categories.
 - b. Recommend appropriate programs and reinforce importance of viewing.
 - c. Circles program times appropriate for patient.
 - d. Point out area for writing down questions.
2. Health care provider returns to determine if patient has viewed programs, and asks if there are any questions.
3. Health care provider or discharge planner confirms and documents viewing as part of hospital's standard documentation checklist and process.
4. If patient has not viewed, health care provider or discharge planner reinforces importance of doing so before discharge.
5. Report any feedback regarding TPC content and scheduling from staff or patients to TPC Coordinator at your facility.

By category



The screenshot shows a grid-based TV schedule for The Patient Channel. The columns represent different categories of programs, and the rows represent time slots. The interface includes a search bar and navigation options.

Day at a glance



The screenshot displays a daily TV schedule for Monday. It lists various programs such as 'Living with Cancer', 'Healthy Heart', and 'Healthy Kid' with their respective start and end times.

Week at a glance



The screenshot shows a weekly TV schedule for The Patient Channel, covering the period from December 18, 2012, to April 1, 2013. It provides a comprehensive overview of program offerings across multiple days.

Parenting Programming



The screenshot features a section titled 'baby & you' for parenting programming. It includes a list of programs, their durations, and viewing instructions, all presented in a user-friendly layout.