Tube Watch™

Reduce disruptions. Enhance care.

Prevent failures in the X-ray generation chain to avoid disrupted patient care

Tube Watch is GE HealthCare's predictive solution that is designed to remotely monitor and predict X-ray generation component failure, including the tube, before any disruption occurs. It delivers peace of mind by converting potential unplanned downtime to planned events helping to avoid patient and staff disruptions and associated revenue loss. Tube Watch allows proactive part delivery and service scheduling to get the scanner restored. If a tube fails unexpectedly, we guarantee you the full credit of your annual Tube Watch premium.[1]

What is the cost of an unexpected failure within the X-ray generation chain?

>40	$64,000	>5%
Average lost scans due to an unexpected tube failure[2]	Estimated annual value of total revenue loss from X-ray generation failure[2,3]	Increased cost from staff overtime[2]

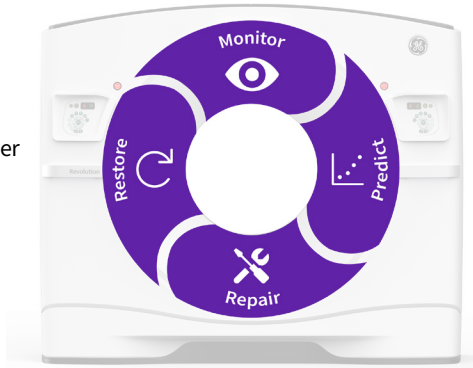[1] Guarantee is subject to the terms in your Statement of Service Deliverables
[2] Primary market research conducted by GE HealthCare with 10 customers
[3] Both direct and indirect revenue loss impact

How it works

Monitor remotely for tube and High Voltage Chain health indicators or performance trends

Restore the scanner to working order

Predict a potential tube or X-ray generation failure before it occurs with predictive algorithms

Repair systems remotely or at a more convenient time

Why GE HealthCare?

Proactive
Gain predictive insights to tube health

Efficient
Drive to achieve zero unplanned downtime

Responsive
Service expertise and blended service model (remote & on-site)

Collaborative
Risk sharing partnership